



Organisation of European Cancer Institutes Accreditation & Designation Programme

Mahasti Saghatchian, MD
ESMO 29 September 2012, Vienna

Disclosure slide

- Chair of the OECI Accreditation and Designation Programme Working Group
- Voluntarily and for free !

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City

FIND HOTELS



 **tripadvisor**

VIENNA
2012

ESMO

congress

www.esmo2012.org

tripadvisor

Ville, nom d'hôtel, etc.

Retour vue carte

Restaurants (1 633)

Activités (358)

Hôtels (73)

A. Hotel Commonwealth 4.5/5 (899 avis)
1 sur 73 hôtels pour Boston
Prix moy./nuit : 129 € - 355 €

B. The Lenox Hotel 4.5/5 (1 293 avis)
2 sur 73 hôtels pour Boston
Prix moy./nuit : 173 € - 355 €

C. Boston Harbor Hotel 4.5/5 (326 avis)
3 sur 73 hôtels pour Boston
Prix moy./nuit : 212 € - 525 €

D. XV Beacon 4.5/5 (383 avis)
4 sur 73 hôtels pour Boston
Prix moy./nuit : 276 € - 448 €

E. Four Seasons Hotel Boston 4.5/5 (207 avis)
5 sur 73 hôtels pour Boston
Prix moy./nuit : 359 € - 1 451 €

Hotel Commonwealth 4.5/5
500 Commonwealth Avenue, (Kennedy Square, Fenway Park), Boston, MA 02215
Site internet de l'hôtel Forfaits 1-866-784-4000

Avis Photos Services Afficher les prix

Indice de popularité de TripAdvisor
N°1 sur 73 hôtels pour Boston

Note des voyageurs TripAdvisor
4.5/5 (899 avis)

Répartition des notes

Excellent	766
Très bon	122
Moyen	14
Mauvais	13
Épouvantable	2

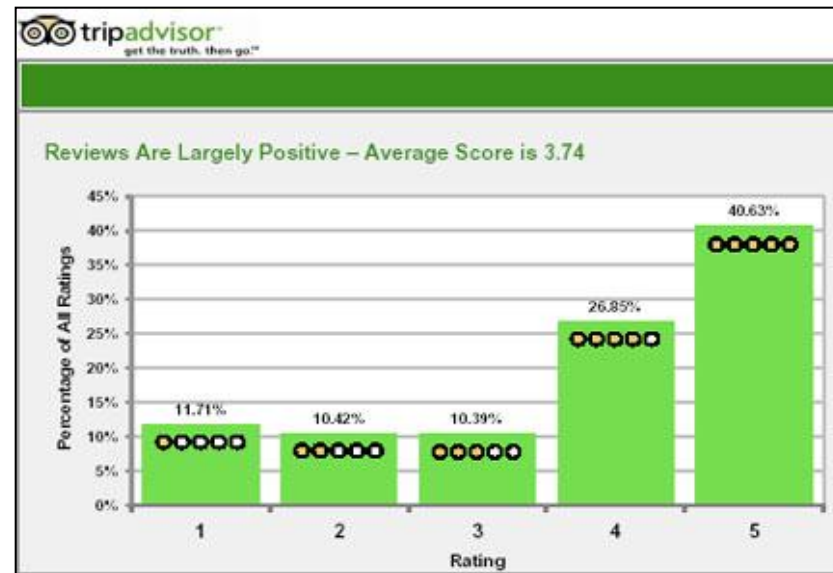
159 € - 356 €
Prix moy./nuit

Les avis des voyageurs (899)

Trier par : Plus récent Français en 1er

Bonne surprise
4.5/5 Voyage en amoureux
Date de l'avis : 15 janvier 2012
Certes l'ameublement est un peu vieillot mais la propreté des lieux rattrape un peu le décor. Le service est irréprochable, la brasserie est très agréable et permet de prendre un excellent breakfast avant de partir visiter la ville. Le métro ne peut pas être plus près son accès est facile avec ascenseur quand on a des bagages ceci est... [suite](#)

Resident Assistant job requirement
4.5/5 Voyage d'affaires



Hotel Amira Istanbul 4.5/5

Photos de l'hôtel | Plan du quartier | Services | Contact

N°1 sur 645 hôtels pour Istanbul

Classé n°7 sur d'affaires à Istanbul

153 avis

“ Excellent accueil du personnel... ” 15 nov. 2010

“ Excellent hôtel à recommander !, proche du centre! ” 5 nov. 2010

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tripadvisor for business

CE DOCUMENT CERTifie QUE LE

One by The Five

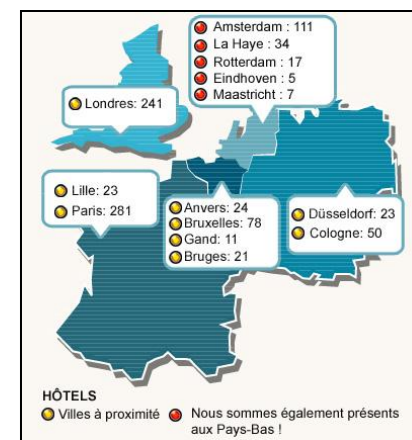
ÉVALUATIONS ET A OBTENU LE CLASSEMENT TRIPADVISOR

DE LA PART DE SES CLIENTS. IL S'EST VU DÉCERNER CE

CERTIFICAT D'EXCELLENCE
POUR L'ANNÉE 2010

Christine Petersen
Au nom de TripAdvisor

CLASSEMENT CORRECT SEPTEMBRE 2010. LES CLASSIFICATIONS CHANGENT RÉGULIÈREMENT. LES DERNIÈRES ÉVALUATIONS SONT AFFICHÉES SUR LE SITE WEB.



cancer centres in europe

Cancer *Index*

www.

cancerindex.org

© 1996-2003

Home

Site Map

Cancer Types

Treatments

Locations

Glossary

Multimedia

Search

Patients/Public

Health

Professionals

Researchers

About

[Disclaimer](#)

Cancer Centres and Institutes

[Home](#) > Cancer Centers[Index](#)

The list below contains links to cancer centres and institutes that have Web sites; remember there are a great many other dedicated cancer centres which do not have Web sites. Inclusion on this list in no way implies endorsement for any particular treatment centre.

Cancer Centres and Institutes (149 links)

- [Addenbrooke's Oncology Centre](#) (Addenbrookes Hospital, Cambridge)
- [Albert Einstein Clinical Cancer Center](#) (Albert Einstein College of Medicine, NY, USA)
An NCI designated Clinical Cancer Center
- [Alberta Cancer Board](#) (Canada) The board operates the Cross Cancer Institute in Edmonton, Tom Baker Cancer Centre in Calgary, and a network of community clinics in the Province of Alberta. The site includes patient information, details of research, screening programs etc.
- [American Health Foundation](#) (New York, USA) a NCI designated Cancer Center
- [Arizona Cancer Center](#) (University of Arizona, Tucson, USA) a NCI designated Comprehensive Cancer Center
- [Arkansas Cancer Research Center](#) (University of Arkansas for Medical Sciences, USA)
- [Azienda Ospedaliera di Perugia Ospedale Silvestrini Reparto di Oncoematologia pediatrica](#) (Italian language)
- [Barbara Ann Karmanos Cancer Institute](#) (Wayne State University, Detroit, USA) a NCI designated Comprehensive Cancer Center
- [Bergonié Institut - Centre Régional de Lutte Contre le Cancer de Bordeaux et du Sud-Ouest](#) (Bordeaux, France)
- [Bristol Oncology Centre](#) (UK) BOC is a regional cancer hospital serving the southwest of England. The web site includes information about the centre and services, location maps, details local support groups and links to further cancer information.
- [British Columbia Cancer Research Centre](#) (Canada) The non-profit BC Cancer Research Centre provides cancer research information, publications, training opportunities, and researcher profiles for scientists, postdoctoral fellows, and graduate students.
- [Burnham Institute](#) (La Jolla, California, USA) a NCI designated Cancer Center.
- [California Kidney Cancer Center](#) (San Francisco, USA) This is a center of the California Kidney Cancer Foundation, which is a non-profit organisation. The center is involved in treatment and research into kidney cancer including immunotherapy.

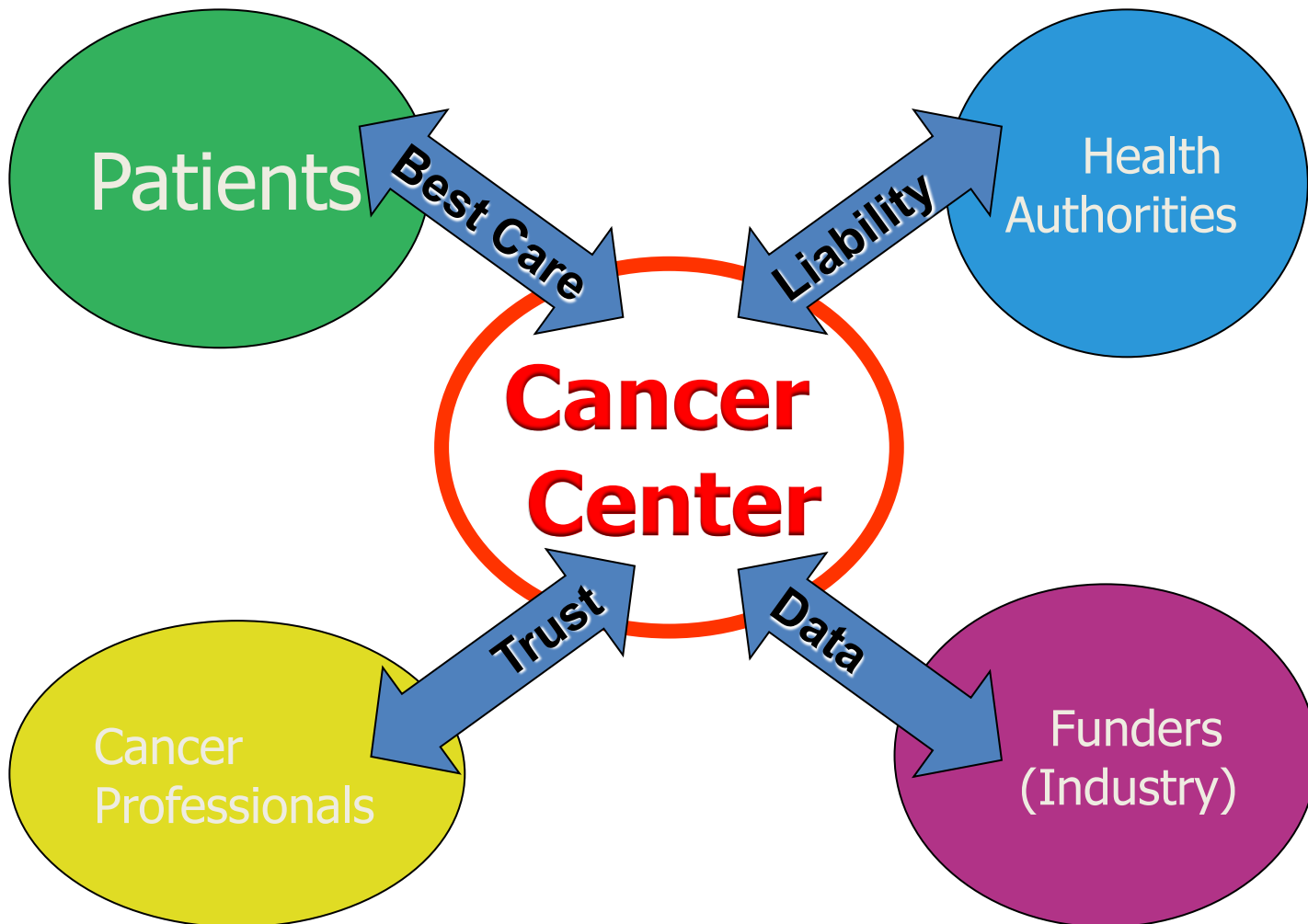
2012 Oncology issues in Europe



Need to organise / monitor the system

Harmonise-Share- Improve-Compete - Assess-Benchmark

THE CANCER CENTER CHALLENGE !



ORGANISATION OF EUROPEAN CANCER INSTITUTES

- ✓ **Accreditation Designation Programme for Cancer Centres**
- ✓ **Board - Management Unit**
- ✓ **Accreditation Committee**
- ✓ **Qualitative and Quantitative Questionnaires**
- ✓ **Designation criteria**
- ✓ **Electronic Platform (e-tool) and website**
- ✓ **OEI Auditors**

- ✓ **For each Cancer centre in the Programme**
 - ① **Quanti. and Quali. Data**
 - ② **Report**
 - ③ **Improvement plan**



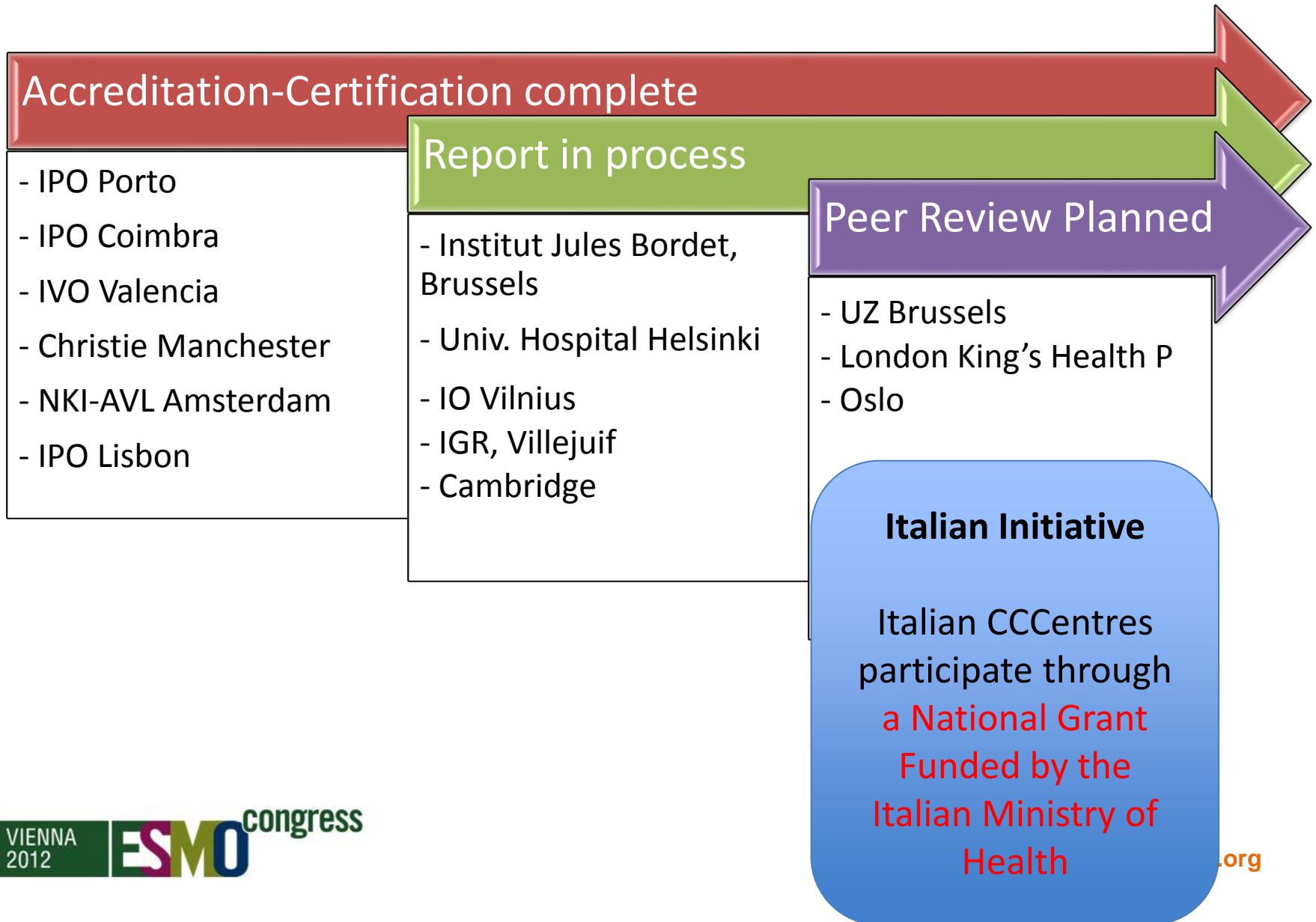
Organisation of European
Cancer Institutes

Accreditation and Designation User Manual

Femke Boomsma, Dominique de Valeriola, Wim van Harten,
Henk Hummel, Renée Otter and Mahasti Saghatian



Centres in the Programme



Quality Standards

Focus on

Oncology

Multidisciplinary

Research

Education

Comprehensiveness

Patients

In clinical cancer centres and Comprehensive Cancer Centres the full set of standards will be assessed during the self-assessment and by the audit team during the peer review visit.

Cancer Unit are excluded for the standards in chapter 4: Research innovation and developments.

The following table shows the chapters and domains with the number of standards and questions. The marked standards are not assessed in Cancer Units.

Chapters	Domains	Nr of standards	Sub standards/ questions Total 264
Chapter 1	General standards, strategic plan and general management	26	121
1.1	Policy and organisation	5	22
1.3	Resources and materials	2	8
1.4	Process control	12	54
1.5	Safeguarding the quality system	7	37
Chapter 2	Screening and primary prevention and health education	5	19
2.4	Process control	5	19
Chapter 3	Care	10	30
3.4	Process control	10	30
Chapter 4	Research innovation and developments	14	45
4.1	Policy and organisation	7	25
4.3	Resources and materials	3	12
4.4	Process control	3	4
4.5	Safeguarding the quality system	1	4
Chapter 5	Education and teaching	4	19
5.1	Policy and organisation	1	7
5.4	Process control	3	12
Chapter 6	Patient related	6	30
6.4	Process control	4	21
6.5	Safeguarding the quality system	2	9

All standards and questions are presented on the following pages. Additionally to giving a score to each question, the e-tool gives the opportunity to add notes, proof documents and improvement points.

Quantitative Data

HUMAN RESOURCES

+

INFRASTRUCTURES

+

ACTIVITIES

+

BUDGET

**CARE - RESEARCH -
EDUCATION**

2. Infrastructures

2.1. Infrastructures with a focus on cancer care (1 of 7)

2.1.1. per year = x

	surgery oncology	medical oncology	radiation therapy	paediatric oncology	Other units	Haematology	Total (oncology)
Number of newly registered/diagnosed cancer patients (any type)	x	x	x	x	x	x	x
Number of inpatient beds for overnight stays	x	x	x	x	x	x	x
Number inpatient visits for overnight stays							
Mean duration of stay for inpatients							
Number of outpatient visits in consultation							
Waiting time before 1st visit (mean)							
Waiting time treatment decision/first treatment (mean)							
Number of ambulatory day care beds/chairs							x
Number of ambulatory/day hospital patient visits							
FTE physicians dedicated to oncology (info human resources)							x
% FTE vacant positions							
FTE board certified nurses dedicated to oncology							
% FTE vacant positions							

2.2. Infrastructures with a focus on cancer care (2 of 7)

2.2.1. per year = x

	New patients (total number of newly admitted and referred)	Number of surgical procedures	Number of Chemotherapy (numbers/patients)	Total number of sessions (RT)	Working with guidelines (Y/N)	Multidisciplinary meeting (Y/N)	Clinical pathways (Y/N)	Number of patients (RT)
breast cancer C50								
lung cancer C34								
urological cancer: bladder C67								
urological cancer: kidney C64H								
urological cancer: Others								
Male genital organs cancer: prostate C61H								
Male genital organs cancer: testis C62								
Male genital organs cancer: Others								

Electronic Self Assessment Tool

Workspace

Questionnaires

[OECI Qualitative Questionnaire v3](#)
[OECI Quantitative Questionnaire v2](#)

Start

Questionnaires





Documents

Report

Progress

Questionnaires

These are your questionnaires, click open to start

Open questionnaire	Change	Title (of Questionnaire)	Start date	Last change	OK	Question Progress	Non-compliances / Improvement points	Print	View graphs	Evidence
		OECI Qualitative Questionnaire v3	08-08-2009	27-01-2010		 264 / 264 (100 %)	 (0)			 (0)
		OECI Quantitative Questionnaire v2	08-08-2009	03-02-2010		 0 / 662 (0 %)	 (0)			 (0)

Questionnaires

- List of questionnaires





















The screenshot displays the COMPASSweb interface. At the top, there is a blue header with the OECI logo (Organisation of European Cancer Institutes, European Economic Interest Grouping) on the left and the text 'COMPASSweb' in the center. Below the header is a navigation bar with links: User, Questionnaires, Help, Reports, and Logout. The user is logged in as 'oecl-1'. On the left side, there is a 'Workspace' panel showing a folder named 'Questionnaires' containing two files: 'OECI Qualitative Questionnaire v3' and 'OECI Quantitative Questionnaire v2'. The main content area is titled 'Questionnaires' and contains a table with the following data:

	Change	Title (of Questionnaire)	Start date	Last change	OK	Question Progress	Actions to improve	Print	View graphs
Open this questionnaire		OECI Qualitative Questionnaire v3	01-08-2008	10-10-2008	✓	10 / 264 (4 %)	(4)		
Open this questionnaire		OECI Quantitative Questionnaire v2	01-09-2006	30-09-2008	✓	8 / 555 (1 %)	(0)		

Compliance with standards

1.1.1. Oncological policy plan and general report (1/65)

Does the cancer centre have a current oncological policy plan (general plan) and an annual general report?

	Yes	Mostly	Partially	No	Not applicable	Delete
   The board and/or the management of the cancer centre (3) (1)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
policy plan revision planned in 2011 and 2012...						
   The vision on care in the field of oncology care is explained (0) (0)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
tralalalaaaaaa...						
   The policy and the goals to be achieved are defined in the (0) (0)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
...						
   The annual plan or multi-year plan contains actions to (0) (0)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
...						
   The cancer centre has concrete annual or multi-year plans (0) (0)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Add note

Yes Mostly Partially No Clear

(0)

The board and/or the management of the institution have an official recent plan (not older than five years)

☐

☐

☐

☒

The board have yet to approve the new plan

The board have yet to approve the new plan

Proof documents

The screenshot displays the COMPASSweb interface. At the top, there is a blue header with the OECD logo and the text "COMPASSweb". Below this is a navigation bar with links: "User", "Questionnaires", "Help", "Reports", and "Logout". The user is logged in as "oecl-1".

The main interface is divided into two panels. The left panel, titled "Workspace", shows a tree view with a folder named "Questionnaires" containing two files: "OECD Qualitative Questionnaire v3" and "OECD Quantitative Questionnaire v2".

The right panel, titled "Documents", contains a text box explaining that documents are visible to the user and auditors, and can be added by selecting a folder and pressing "Upload". Below this, there is a list of documents:

- Map : auditrapporten**
[Documenten.doc](#) [Delete]
- Map : feedback**
[Book1.xls](#) [Delete]
[Erasmus Universiteit Rotterdam.docx](#) [Delete]
[qi-tool-addiction-research-and-treat.doc](#) [Delete]

At the bottom of the "Documents" panel, there is a "Map:" dropdown menu set to "Feedback", a "Document:" input field with a "Browse..." button, and an "Upload" button.

Non compliance = Improvement Plan

Improvement points

Non-compliance / Improvement point

These are the improvement notes for question :

The board and/or the management of the institution have an official recent plan (not older than five years)

Click at Save & new entry to add non-compliance & improvement note or click at one of the lines to change an existing non-compliance / improvement note.

Done	Non-compliance / Improvement point	Who	date completed	Financial impact
To start	Get the board to approve the new plan	Board of directors		No money involved


Category	<input type="text"/>
Non-compliance / Improvement point	<input type="text" value="Get the board to approve the new plan"/>
Desired result	<input type="text" value="New plan implemented"/>
Start	<input type="text" value="10-10-2008"/> ... X
Deadline	<input type="text" value="31-10-2008"/> ... X
Who	<input type="text" value="Board of directors"/>
Question Progress	<input type="text" value="To start"/>
Actions to improve	<input type="text" value="Next board meeting"/>
Financial impact	<input type="text" value="No money involved"/>
Date finalized	<input type="text"/> ... X
Website	<input type="text"/>

Save & new entry

Delete

Ok

Quantitative data = Figures

**compassweb**

CloseNon-SettingsShow treeviewHelpFeedbackPrint(User = oeci-1) (User = oeci-1)

compliance /

All questions

OECI Quantitative Questionnaire v2

1 General Questions

2 Infrastructures

3 Survey

4 Cancer centre structure

5 Distribution areas and budget

6 Facilities

1 Cancer centre

2 Management

3 Survey

4 Cancer centre structure

5 Distribution areas and budget

6 Facilities

7 Infrastructures with a focus on cancer care

8 Radiotherapy

9 Radiology

10 Nuclear medicine unit

11 Laboratory

12 Haematology unit

13 Oncology Multidisciplinary team

14 Palliative care team

15 Facilities

QuestionsHelpFeedback

2.1. Infrastructures with a focus on cancer care (1 of 7) (6/30)

per year = 2007

	surgery oncology	medical oncology	radiation therapy	paediatric oncology	Other units	Haematology	Total (oncology)
Number of newly registered/diagnosed cancer patients (any type)							
...							
Number of inpatient beds for overnight stays							
...							
Number inpatient visits for overnight							

OECD Auditors

Peer Review Visit

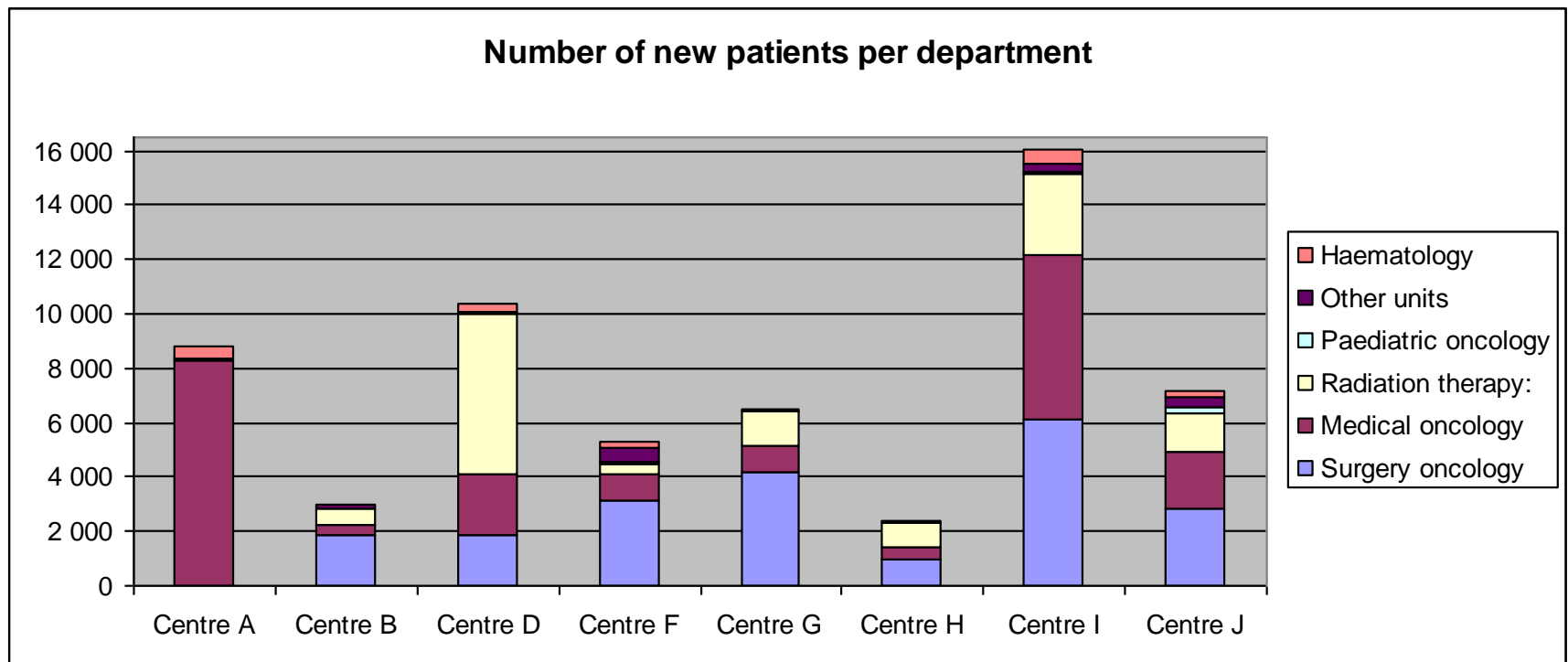
- 2 full days on site
- Availability ++
- Tight Agenda
- Tours / interviews / presentations
- Preliminary summary report
- Main language = English
- Translator must be available

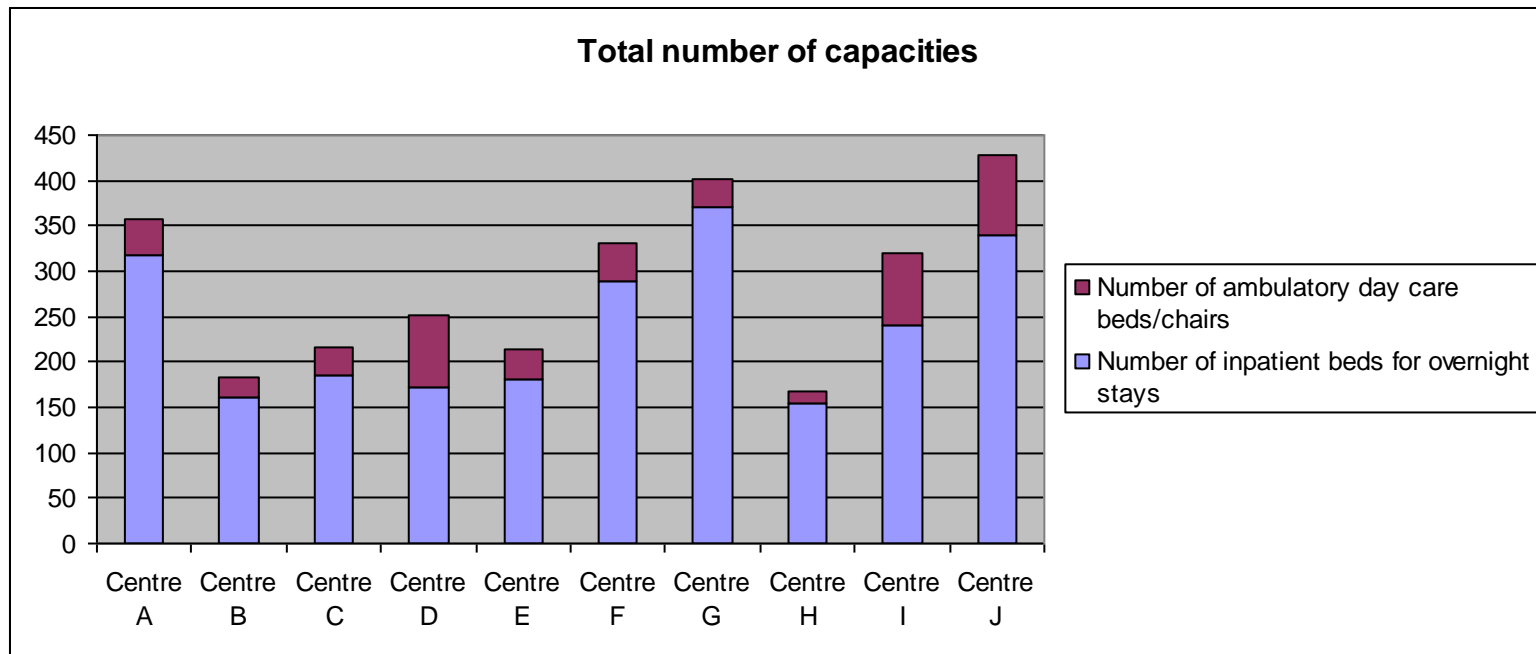
Peer review Report Accreditation and Designation Certificate Improvement Plan

- Draft report in 4-6 weeks
- Comments cancer 4 weeks
- Final report including strengths and opportunities
- Writing improvement plan by the center 3 months
- Accreditation Certificate (30 wks)
- Follow up on improvement plan after one year
- Accreditation valid for 4 years

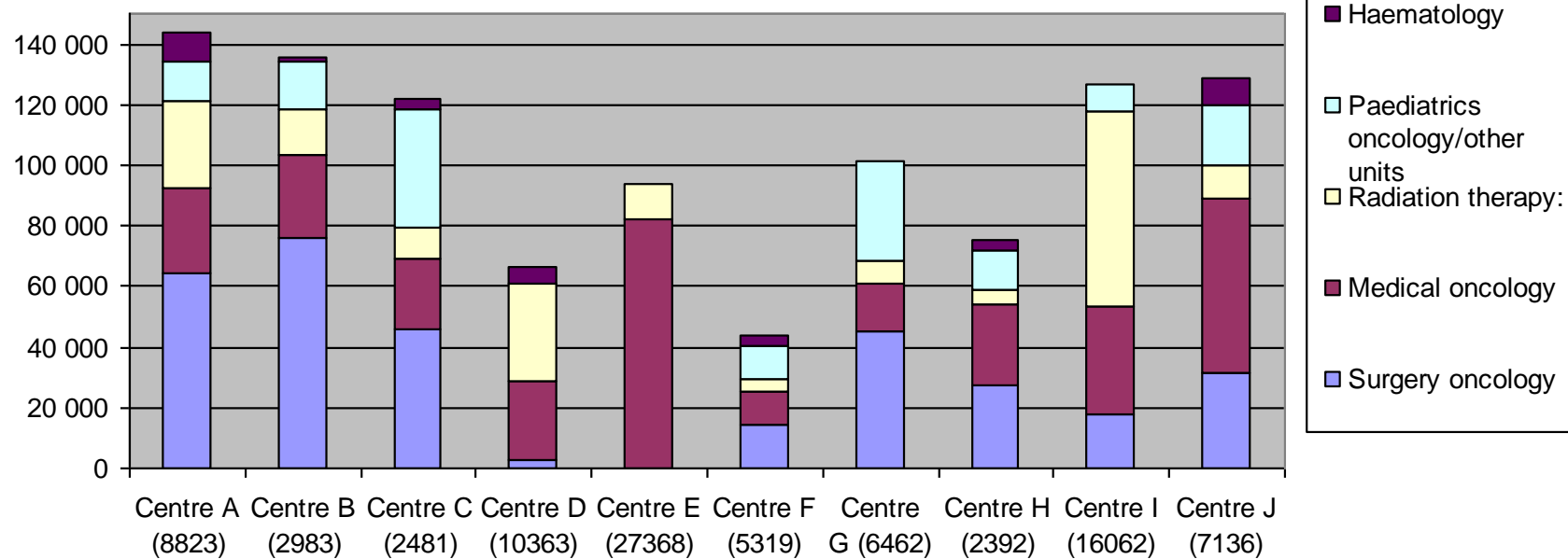


Infrastructures

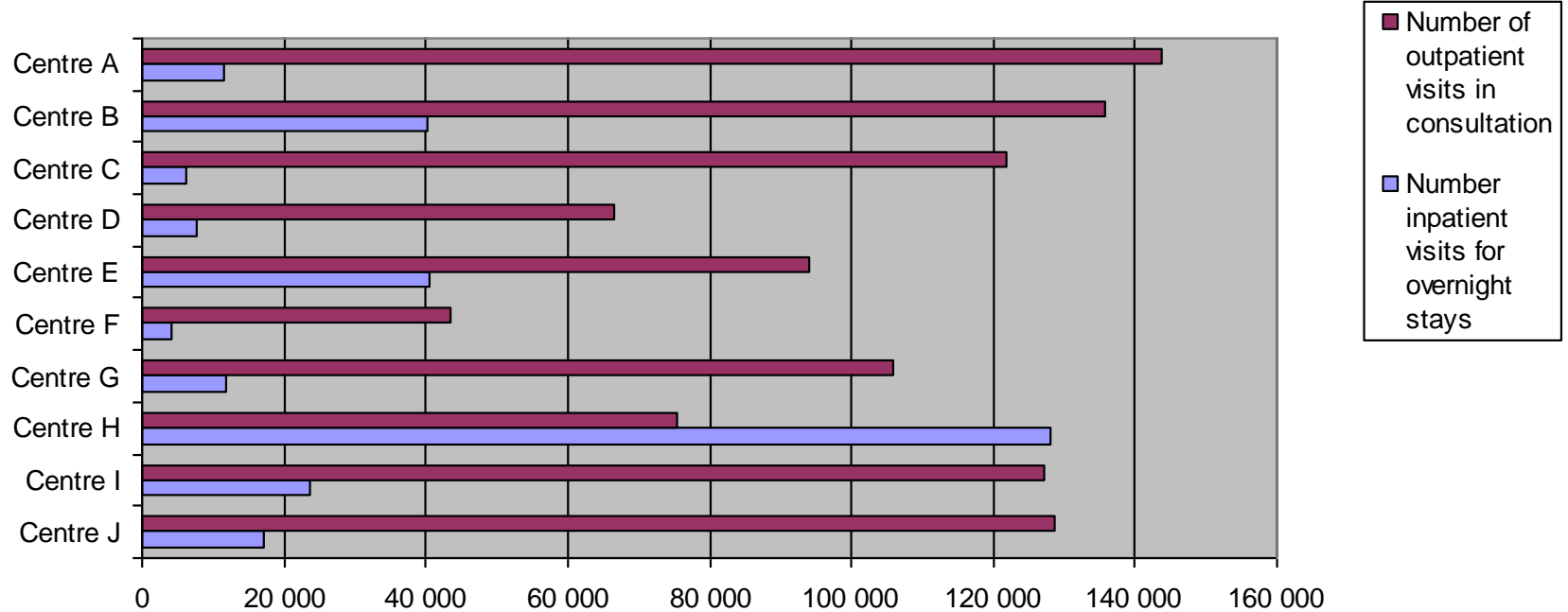


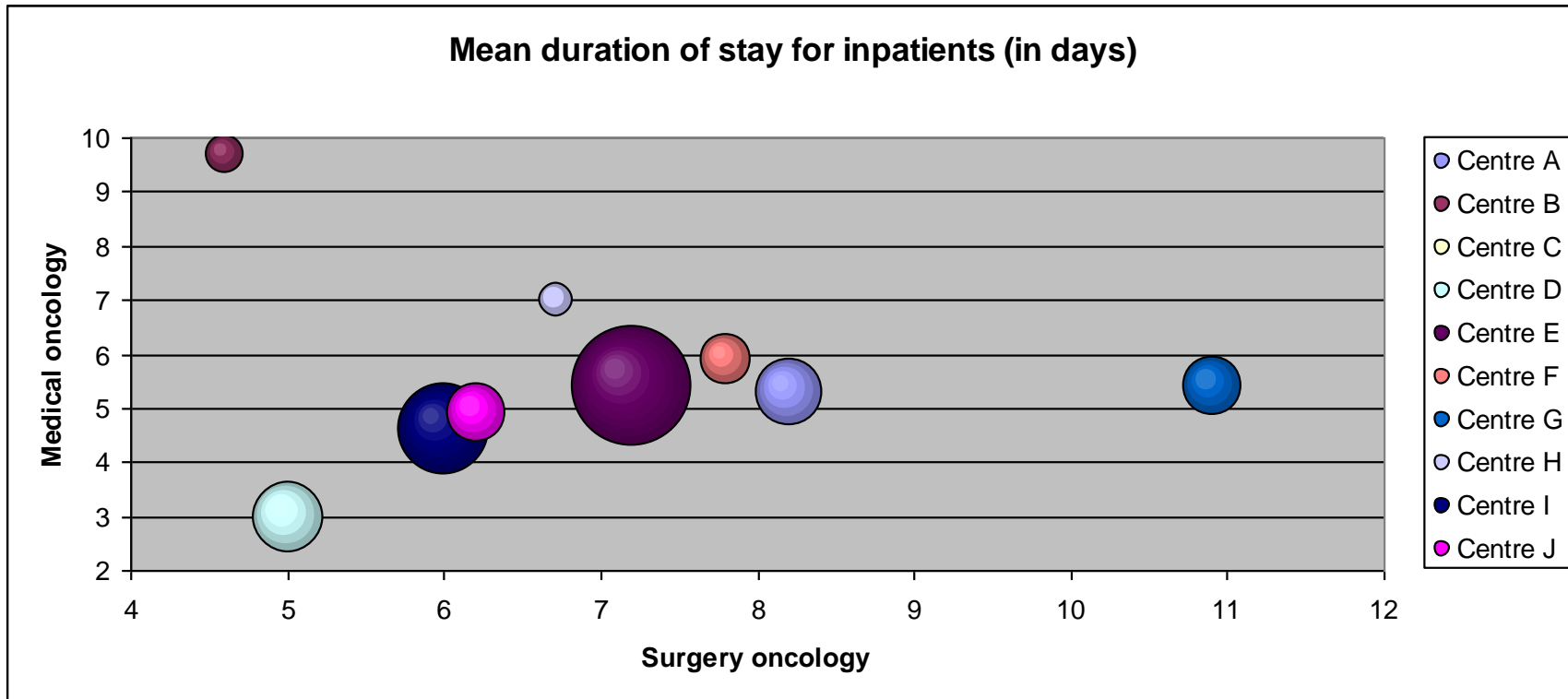


Number of outpatient visits in consultation

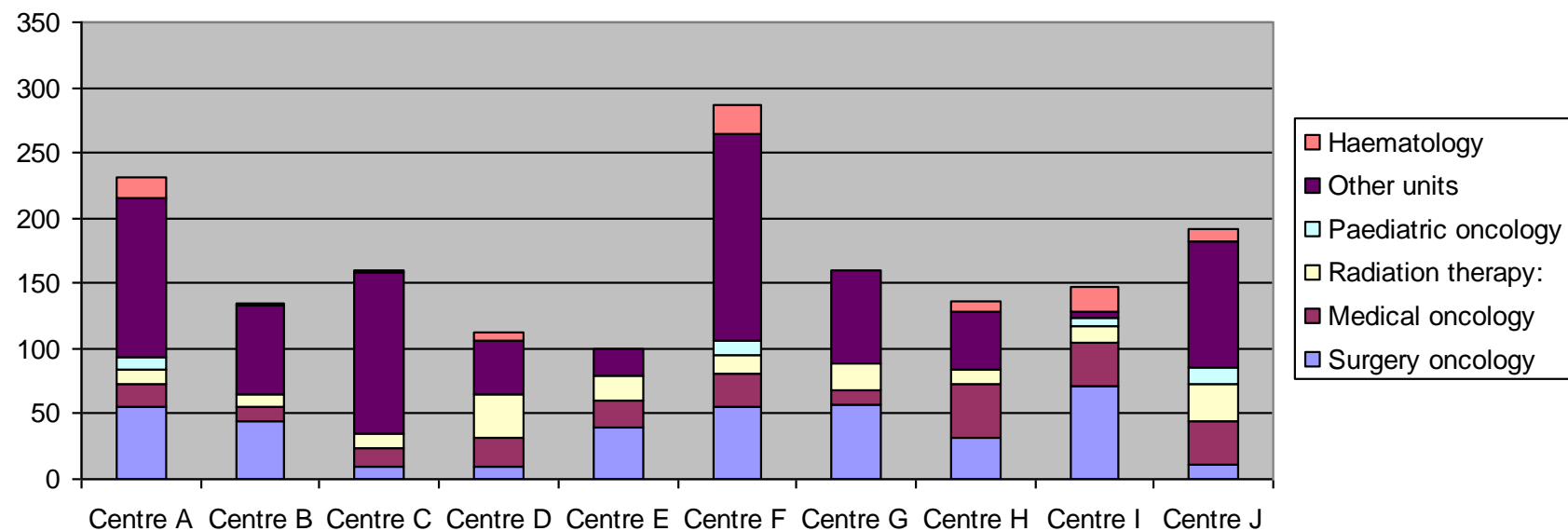


Number of inpatient and outpatient visits

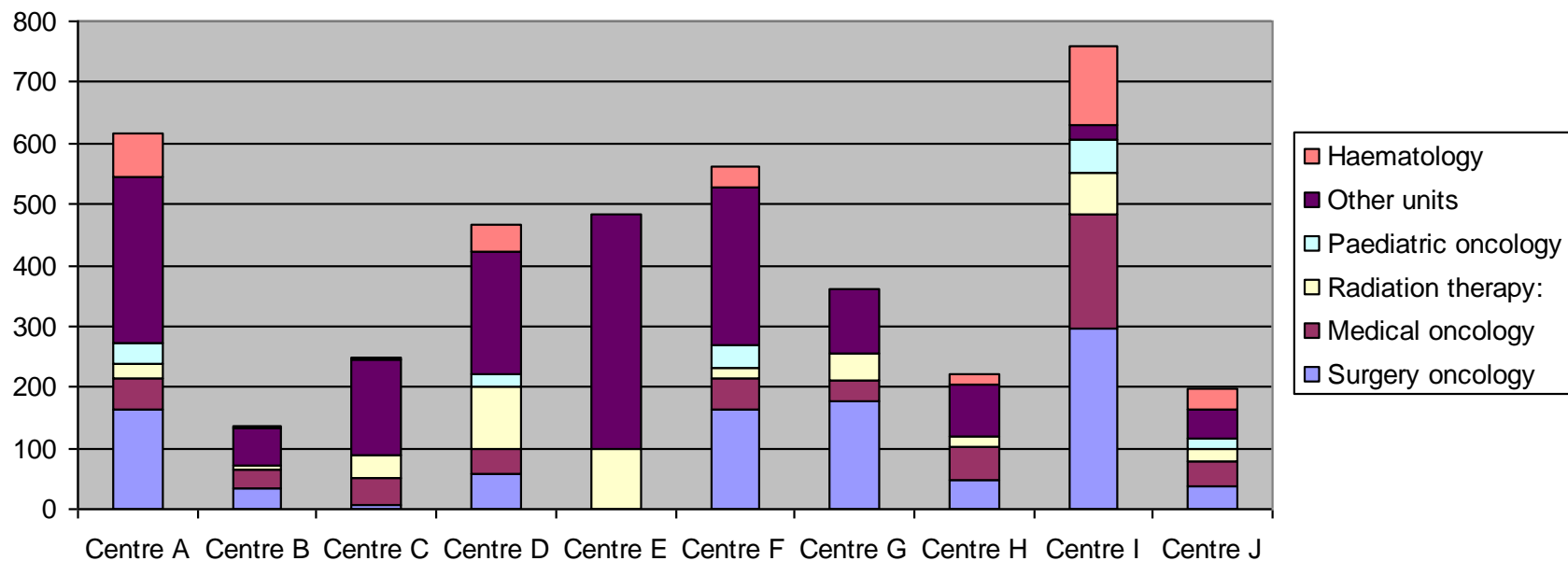


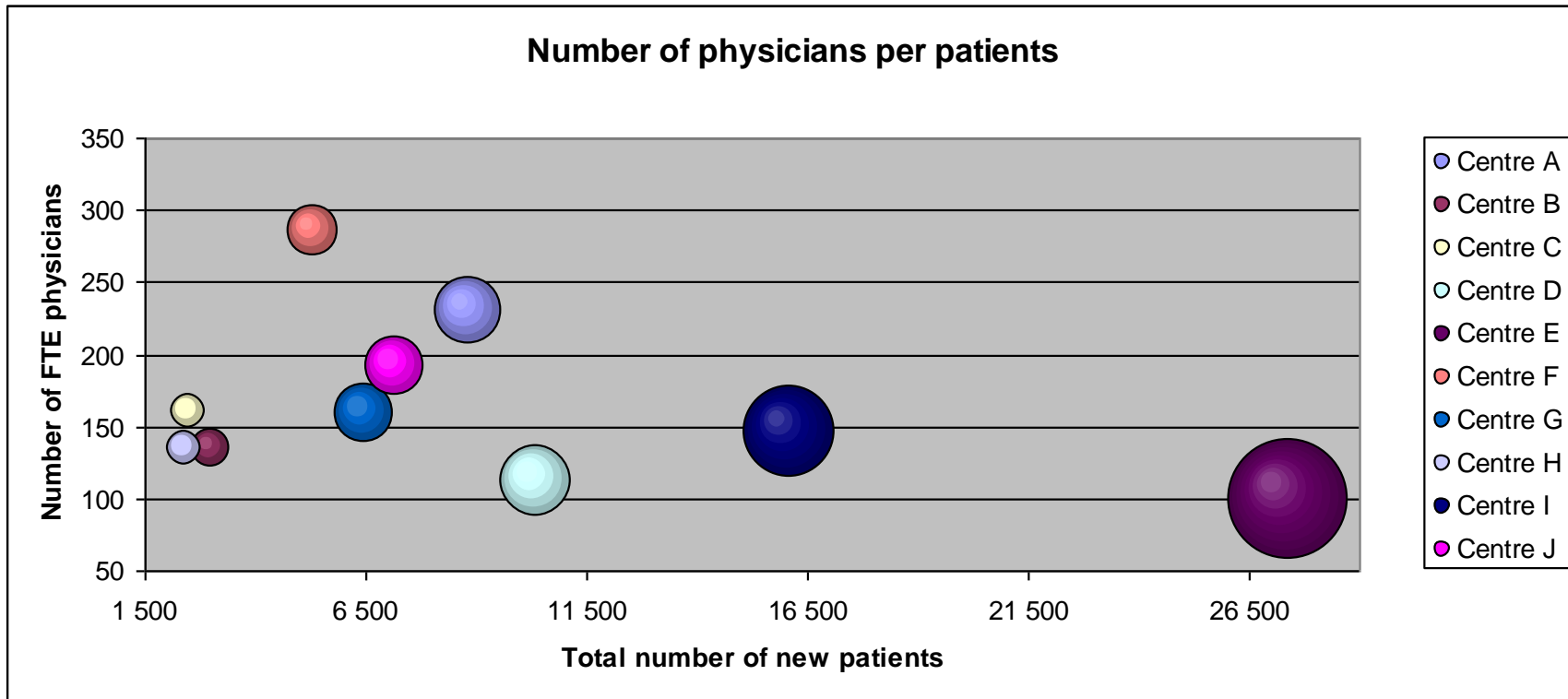


Number of physicians dedicated to oncology (in FTE)

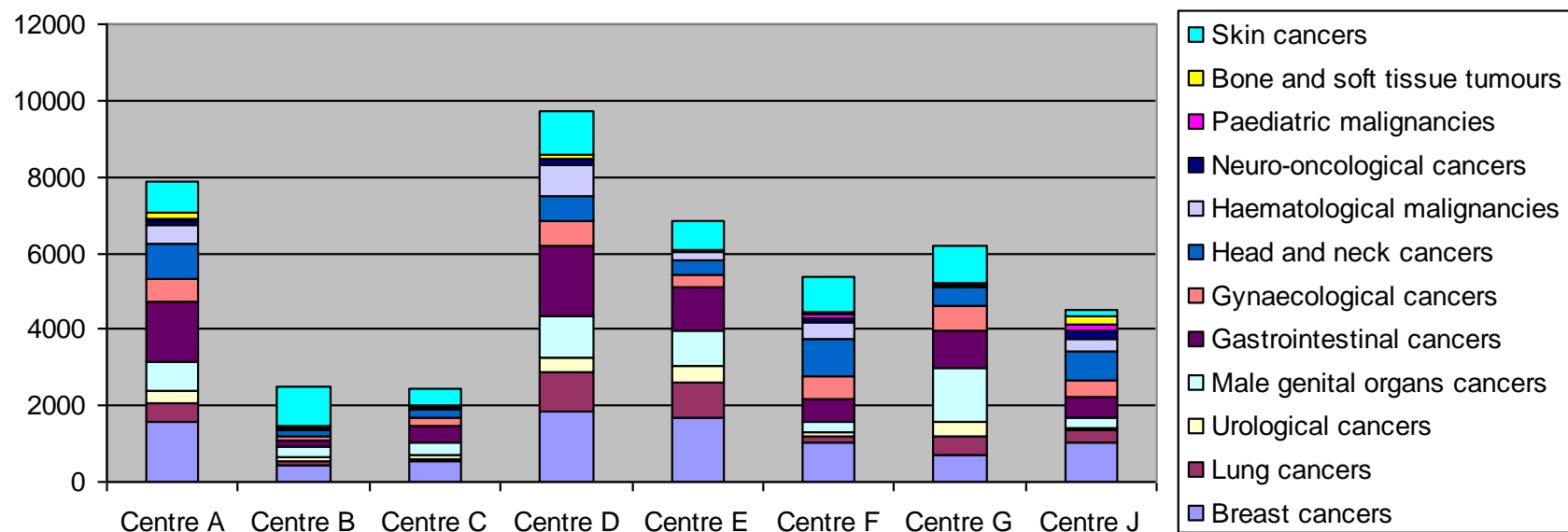


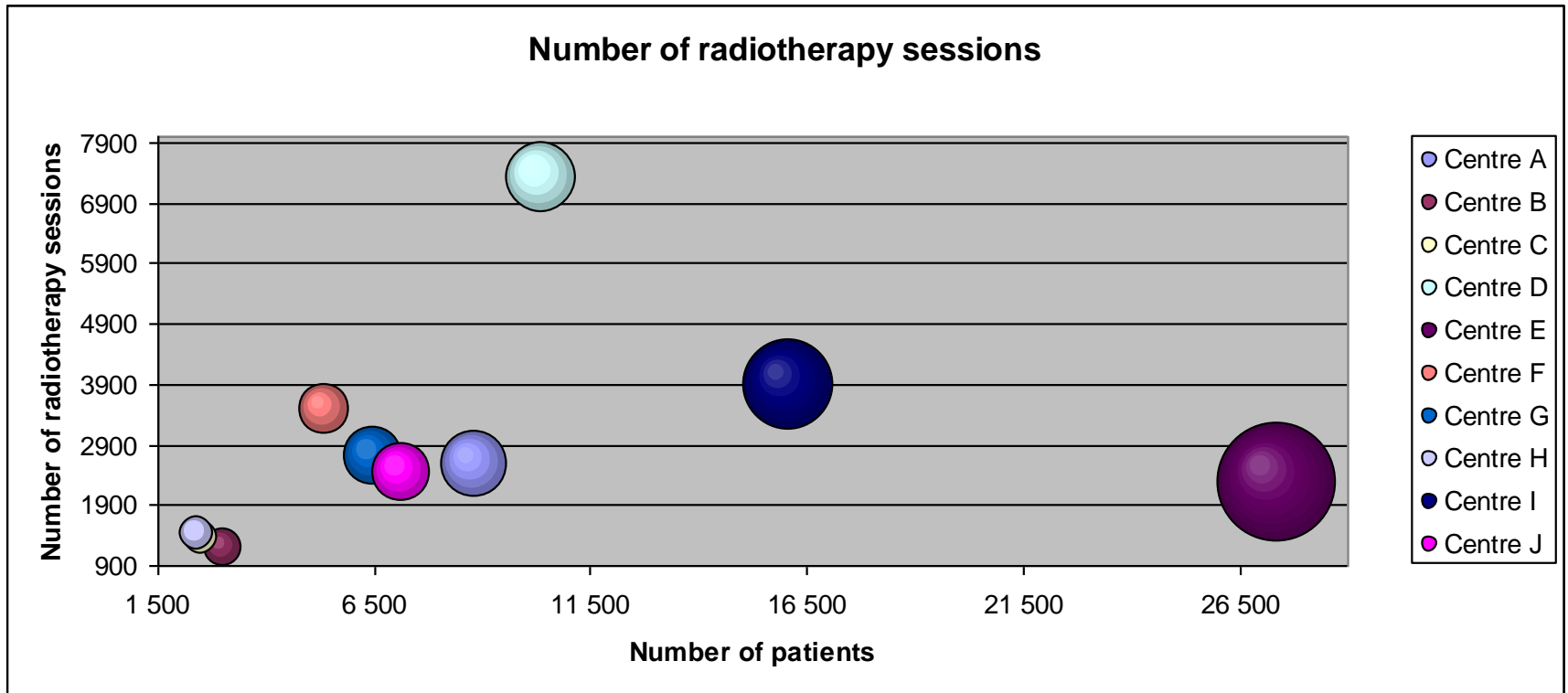
Number of certified nurses dedicated to oncology (in FTE)



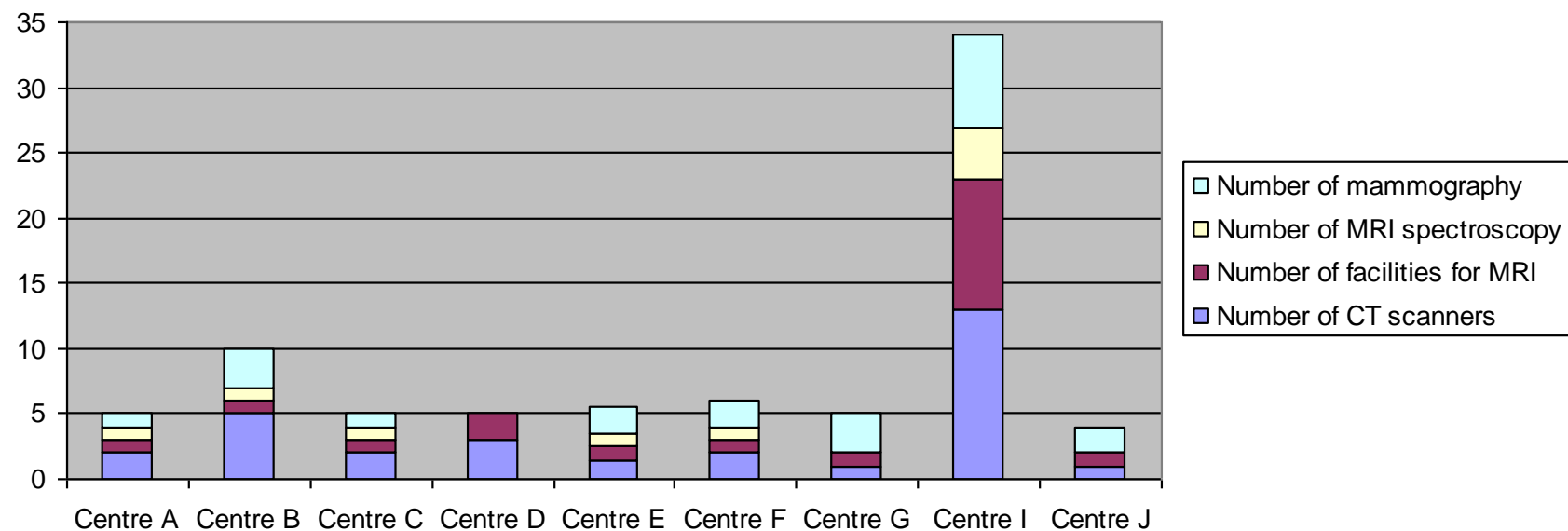


Number of new patients by tumour site

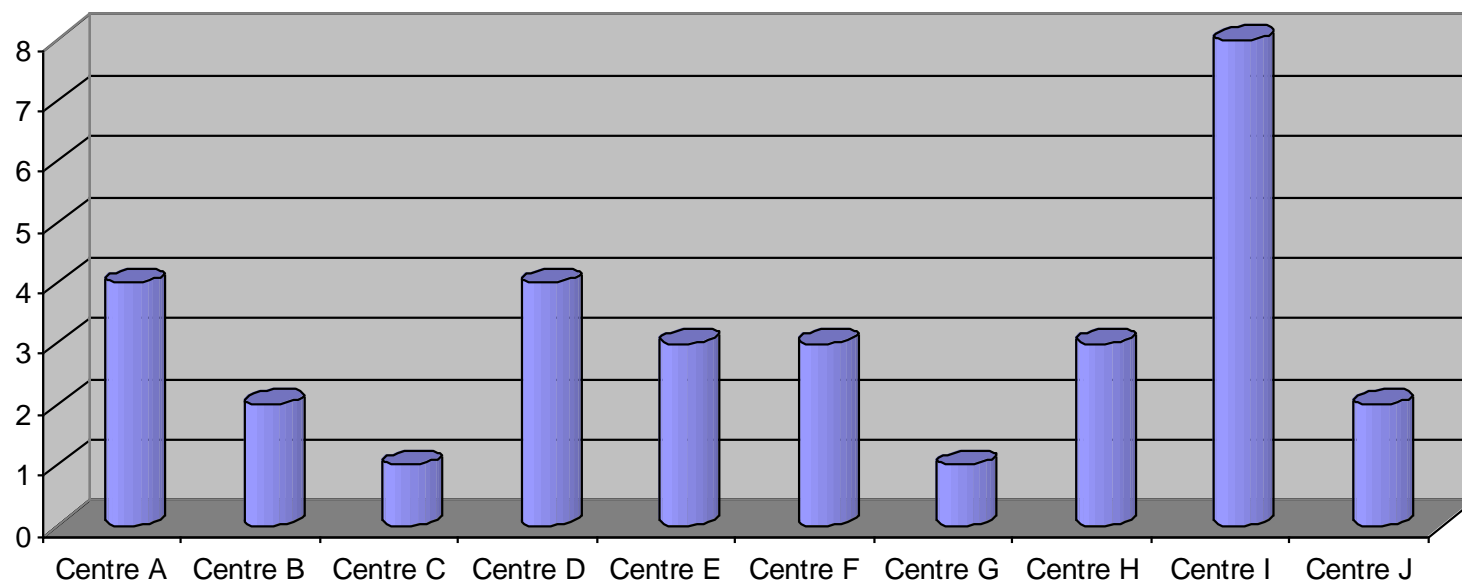




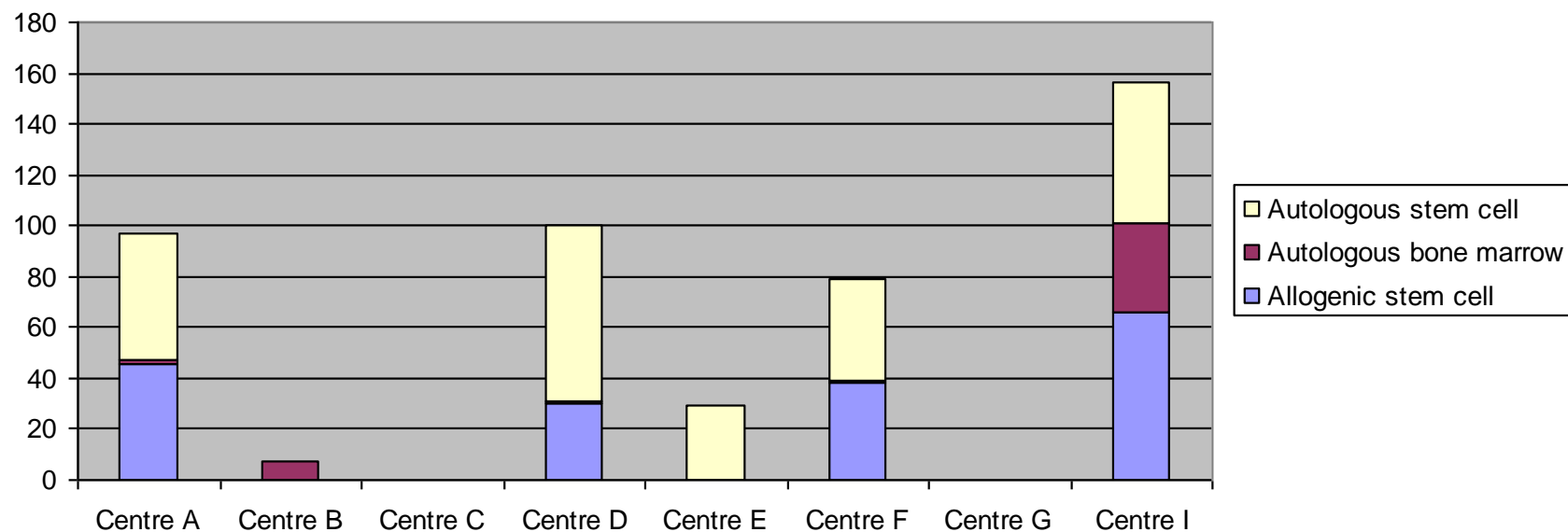
Number of facilities for radiology



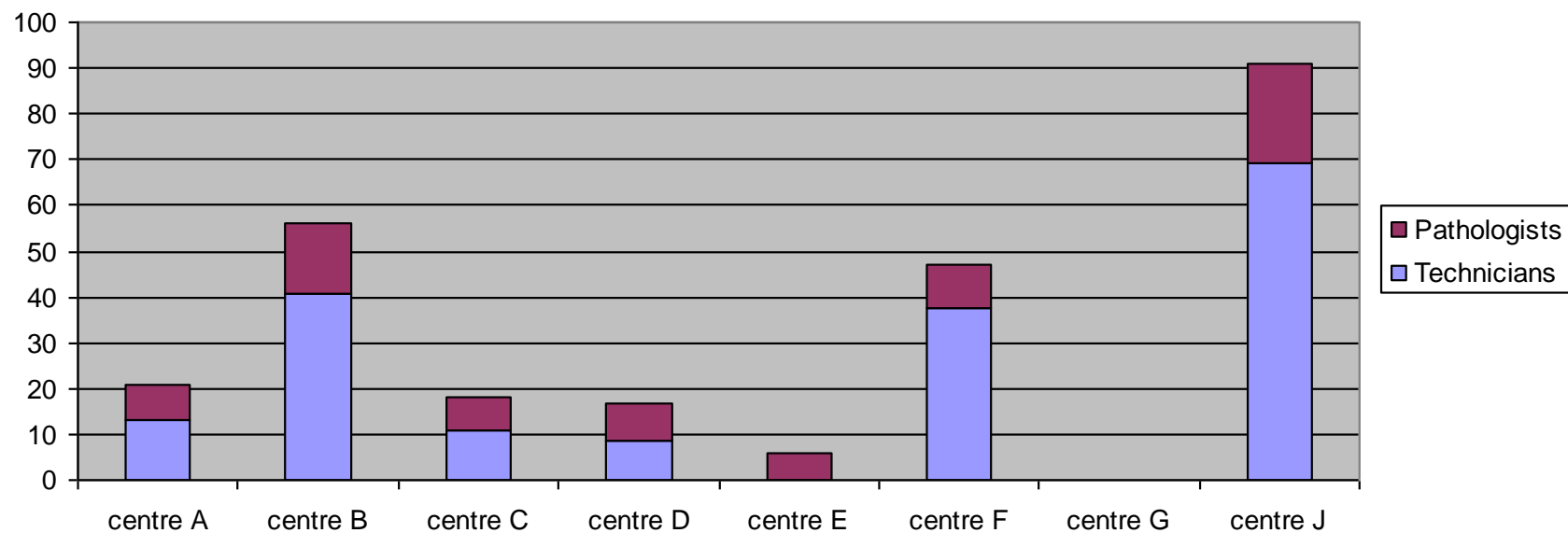
Number of cameras in nuclear medicine



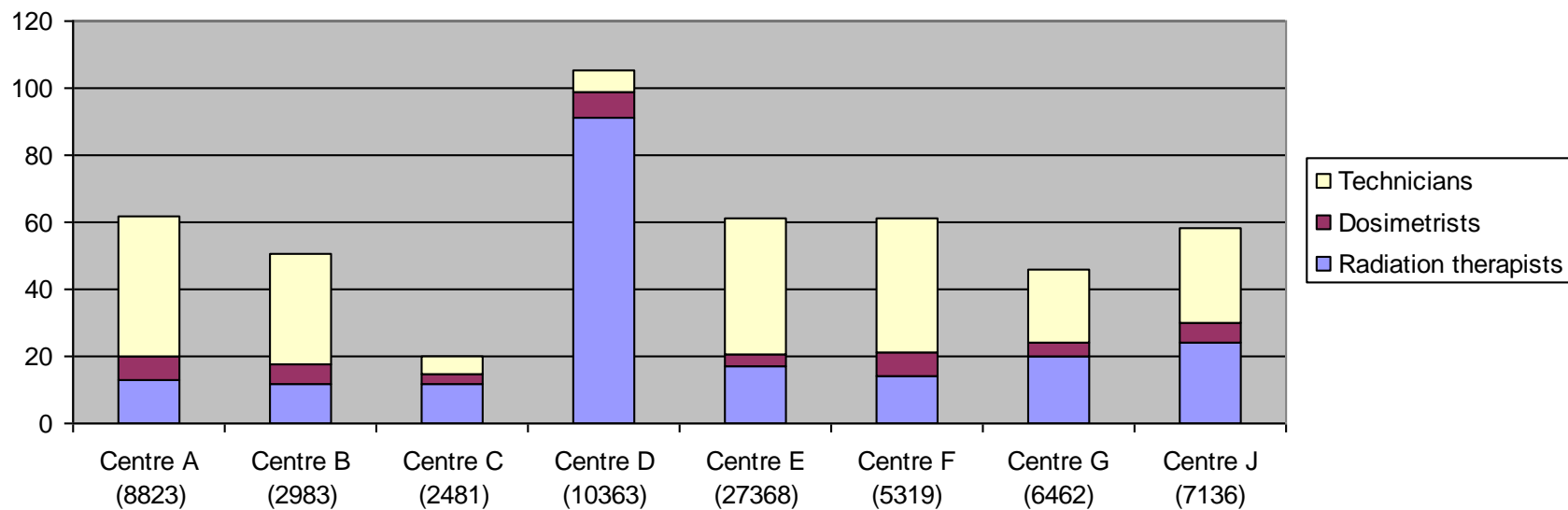
Number of bone marrow/stem cell transplants per year



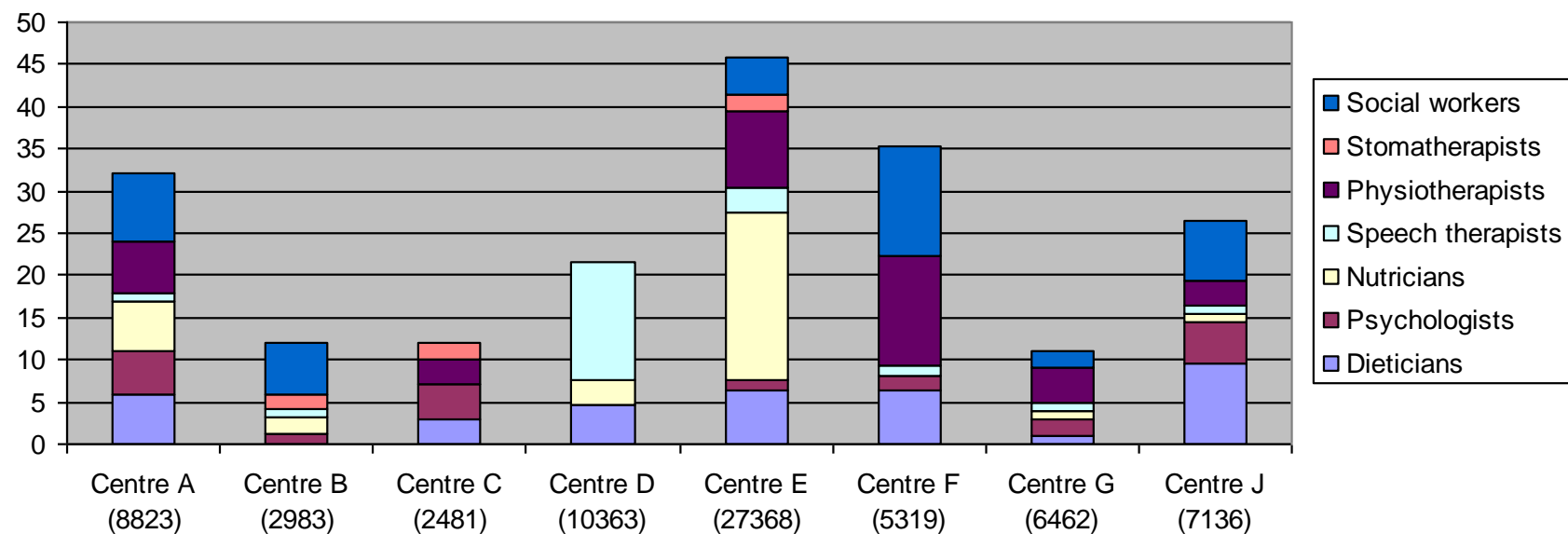
Total number of staff in pathology (in FTE)



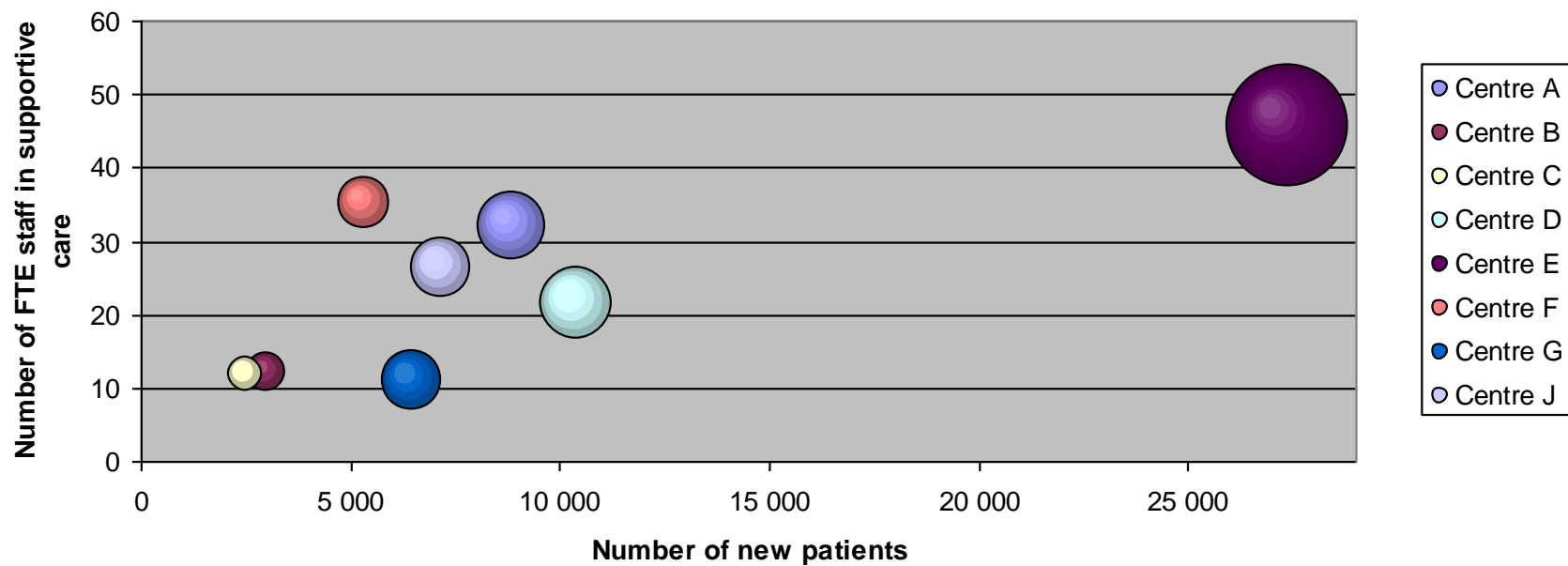
Total number of staff in radiotherapy (in FTE)



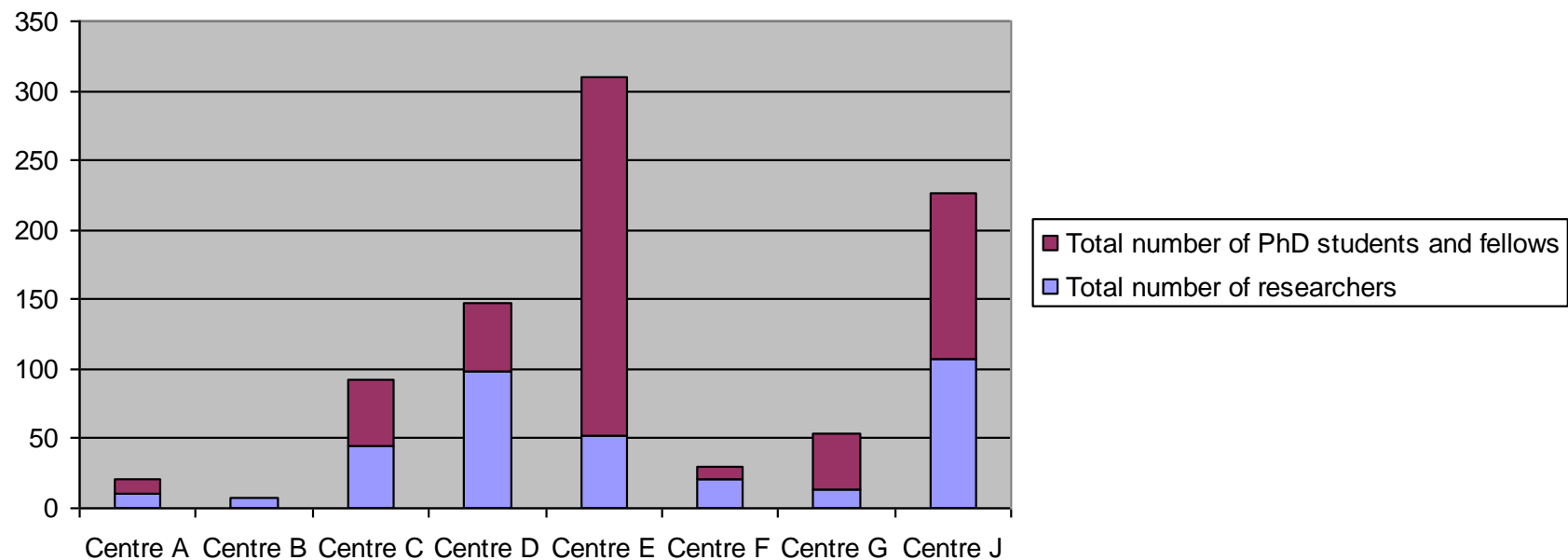
Total number of supportive care staff (in FTE)



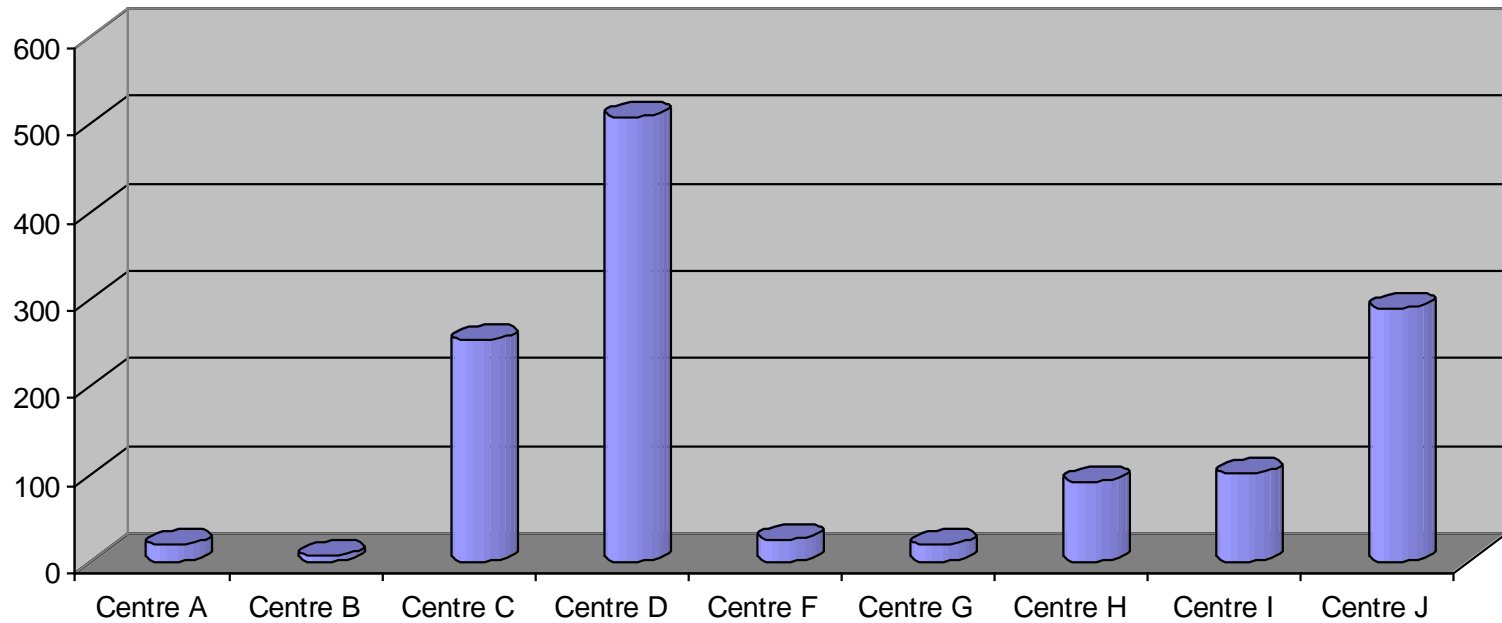
Number of staff in supportive care per patient



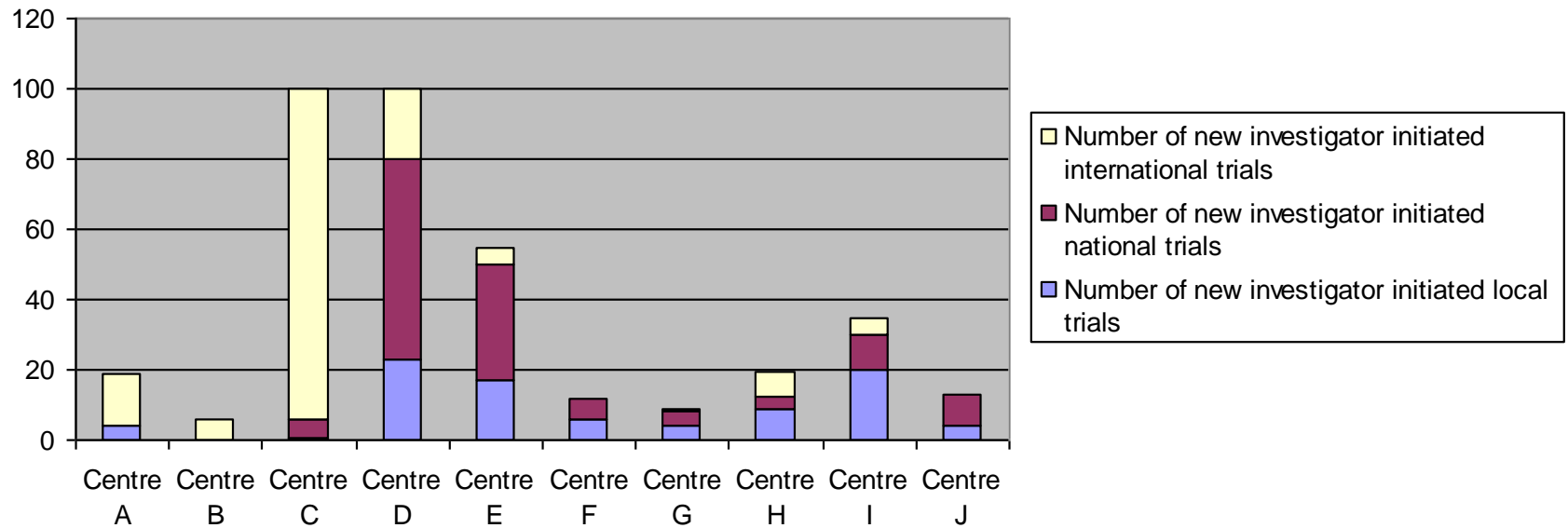
Number of FTE research staff



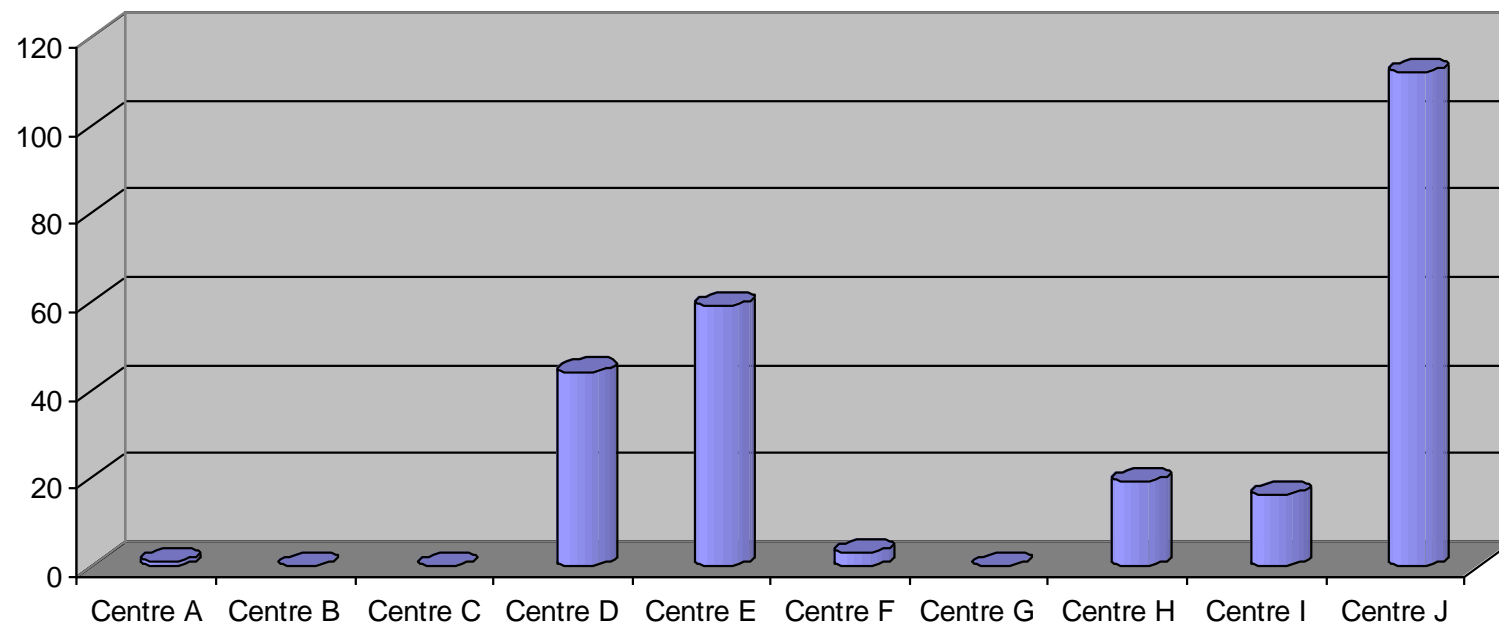
Number of studies active



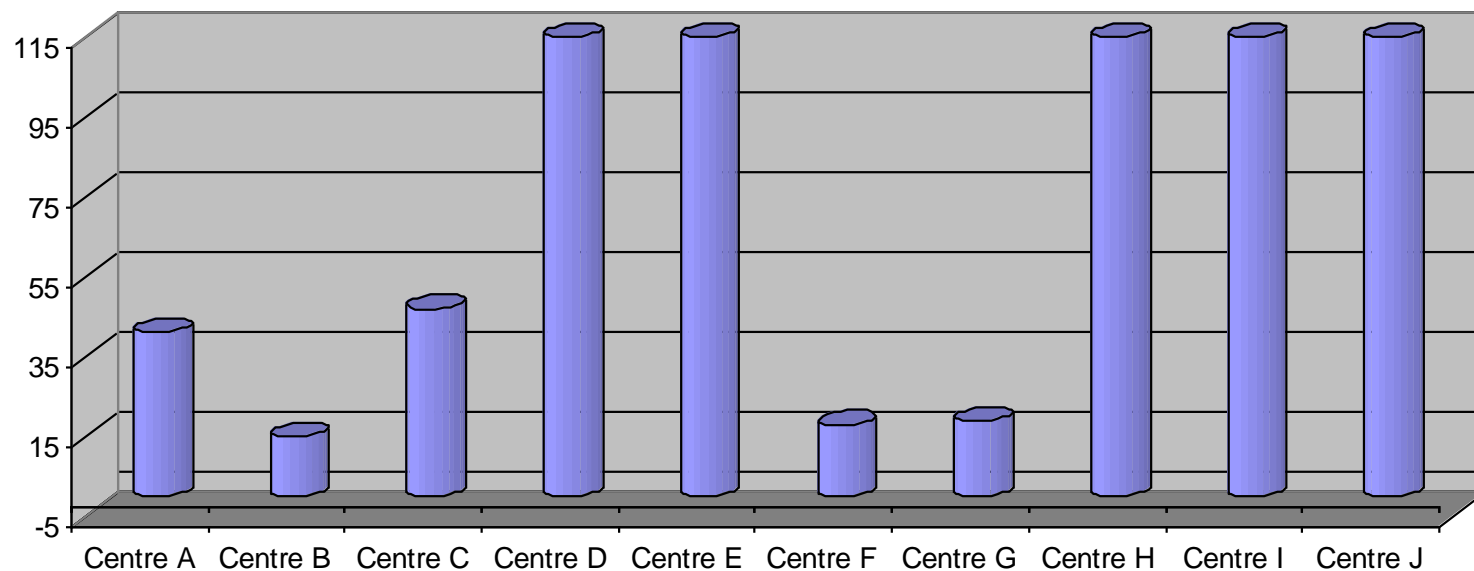
Number of investigator initiated trials



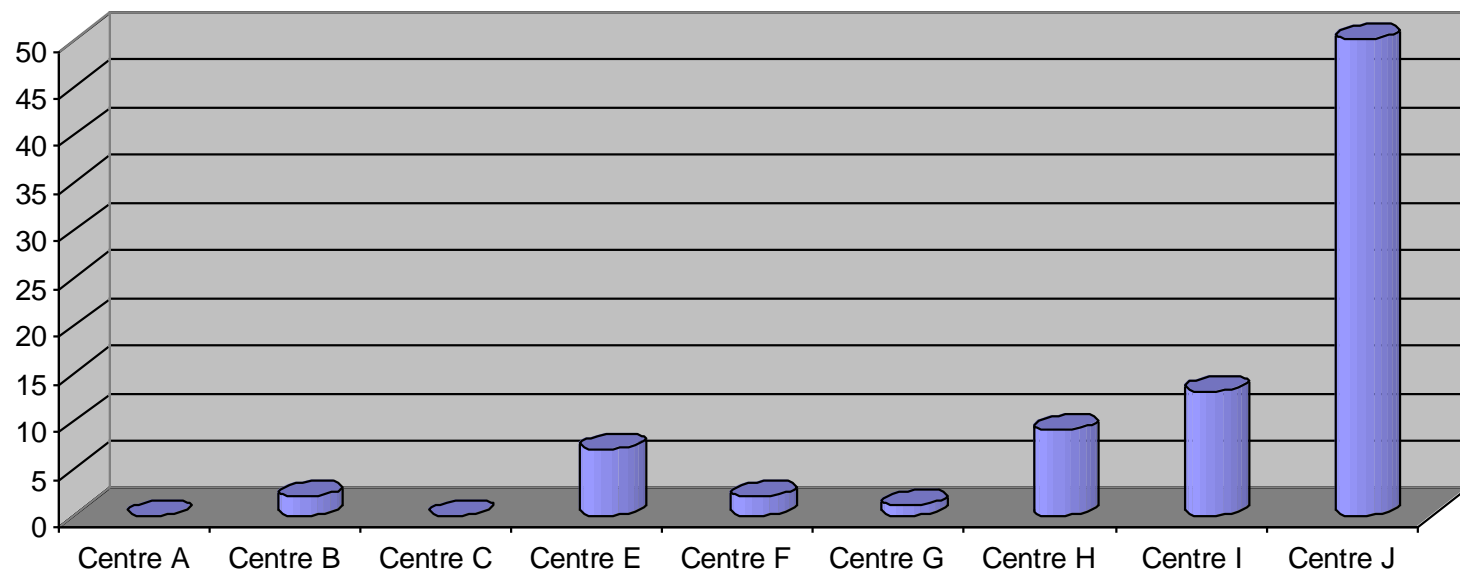
Number of publications with impact factor > 10



Number of peer-reviewed publications per year international



Number of patents in the last 5 years



Quality Standards

Focus on

Oncology
Multidisciplinary
Research
Education
Comprehensiveness
Patients

In clinical cancer centres and Comprehensive Cancer Centres the full set of standards will be assessed during the self-assessment and by the audit team during the peer review visit.
Cancer Unit are excluded for the standards in chapter 4: Research innovation and developments.
The following table shows the chapters and domains with the number of standards and questions. The marked standards are not assessed in Cancer Units.

Chapters	Domains	Nr of standards	Sub-standards/ questions
Chapter 1	General standards, strategic plan and general management	26	121
1.1	Policy and organisation	5	22
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Quantitative Data

HUMAN RESOURCES

+

INFRASTRUCTURES

+

ACTIVITIES

+

BUDGET

CARE - RESEARCH -
EDUCATION

2. Infrastructures

2.1. Infrastructures with a focus on cancer care (1 of 7)

2.1.1. per year x 4

	2014	2015	2016	2017	2018	2019	2020	2021	2022
Number of staff members in the cancer care unit (CCU)	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1

2.2. Infrastructures with a focus on cancer care (2 of 7)

2.2.1. per year x 4

	2014	2015	2016	2017	2018	2019	2020	2021	2022
Number of staff members in the cancer care unit (CCU)	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
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Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1
Number of staff members in the cancer care unit (CCU) per year	1	1	1	1	1	1	1	1	1

Peer review Report Accreditation and Designation Certificate Improvement Plan

- Draft report in 4-6 weeks
- Comments cancer 4 weeks
- Final report including strengths and opportunities
- Writing improvement plan by the center 3 months
- Accreditation Certificate (30 wks)
- Follow up on improvement plan after one year
- Accreditation valid for 4 years



EC Funded
Research
Programmes
-Eurocan
Platform
WP 12
-BenchCAN

- Excellence Designation System for CCCs and CRCs
- Outcome indicators related to translational research
- Benchmarking tool

OECD A&D + EurocanPlatform

=

**A system to Identify
Comprehensive Cancer Centres of Excellence**

A network for collaboration

A network for benchmarking

A network for competition

A tool for measuring outcome

...Better than tripadvisor ?